

Managed AI employees for every customer conversation

Respond faster. Capture more opportunities. Give your team room to focus.

Your customers, residents and visitors expect help when they reach out. Our joint managed service puts a trained AI employee on the channels they already use, with Edgeworx accountable for deployment and ongoing operation.

What your organization gains

- **More conversations answered**
Handle common questions and capture requests beyond business hours.
- **More opportunities moved forward**
Qualify inquiries, collect context and guide people toward an appointment or next step.
- **Less repetitive work**
Route complex or sensitive issues to your team with the conversation context.
- **Clearer operational insight**
See inquiry patterns, lead capture, handoffs and areas for improvement.

One managed service. Two complementary strengths.

Quincer provides AI digital employees for voice and digital conversations, lead capture, service workflows and human handoff.

Edgeworx helps assess, configure, integrate, deploy and manage the solution, with ongoing review and refinement.

Where we can start

Municipalities	Resident inquiries, service requests and department routing
Automotive retail	Sales and service inquiries, lead qualification and follow-up
Retail and franchises	Location questions, customer support and consistent brand answers
Museums and attractions	Visitor information, planning and multilingual assistance

Start with one high-value workflow.

We will map the conversation, define the handoff and measure the results.

Book a joint discovery session: quincer.ai | edge-worx.com